

Amstelveen, March 25, 2020

Dear parent(s) and / or caregiver(s),

As I'm sure you are aware, recent days have demanded a lot of flexibility from you as parents. Understanding educational systems and/or guiding your children (digitally) is not easy. Our normal patterns have been disrupted and a new balance must be struck during these difficult times. As the home situation is different for every child, we cannot offer tailor-made solutions for each child.

As the KBA Nw West Foundation, we are doing our utmost to provide our students with distance education. This requires time, improvisation, skills and knowledge from the teaching staff and from you, as parents, understanding. Although we have achieved a lot in a week, this is only the beginning. For the education of younger students, time is needed to find the right working method.

We understand that you expect the standards of education for your children to remain the same. We want that as well, but it will take time before everything is operating well, and there is no such thing as an ideal situation. Of course, we will do our best to guide your children as best we can during these difficult times. We hope we can continue to count on your trust and understanding. For the longer term, we are working on a system to allow digital education. We are working closely with all schools in Amsterdam, as well as the municipality.

Our schools are now hosting children whose parents work in a vital profession. In addition to this being required of us, it is a task we take on gladly for the wider social benefit. This system is also finding its feet. Schools are going to share experiences in order to ensure that best practices are found. In order to meet the significant challenges of online education, we ask that parents share childcare with each other as much as possible. The school will always provide a safety net for the children of parents in vital professions. The director of your child's school will handle such requests.

Now that Prime Minister Rutte has instituted stronger measures on March 24<sup>th</sup>, we the KBA Nw Foundation must re-examine the situation in the schools. We have agreed that all employees should be able to work from home, in consultation with the director of the school. Each school will be minimally occupied but available for concerns and answering teaching questions. There will be a team briefing twice per day where all relevant matters will be discussed.

In recent days, parents and children have made significant demands on our employees. Email traffic and phone calls did not stop at the end of the school day. Employees have answered these communications diligently and with love. However, in the interests of the health and well-being of our employees, we must place some limits. Of course, schools remain accessible to the children and your questions, but only within the normal working hours of the school.

All your questions will be answered. Please ask your questions as precisely and succinctly as possible. The directors will remind you this week exactly when the school and teachers are available for questions and contact, but it must be made clear that matters which come up after the school day has ended will be dealt with the following day. We appreciate your cooperation in this.

Minister Slob has also indicated that there will be no final tests this year for students in Group 8. Parents/guardians of the children concerned will receive a letter within 2 days about the consequences of this decision.

Thank you again for your support and full cooperation. It is nice to see that we can count on each other in these times. We wish you strength in the coming times and are, as always, ready to support your children.

With kind regards,

Jeroen Knigge  
Managing Director of the KBA Nw West Foundation

